

## ‘Refer a Friend’ Terms and Conditions

- A referral does not apply if the individual is already known to or are registered with Warm Homes on the date of the referral.
- Entries received must qualify for the Warm Homes Scheme i.e. they must be a home owner or private tenant in receipt of one of the qualifying benefits.
- Multiple referrals may be made, each **Successful Referral\*** will equal one entry to the competition.
- If one person has been referred more than once, the referral received first will only be considered. In the event that multiple referrals are received together for the same person, they will be considered by referrer surname in alphabetical order.
- In the event that eligibility criteria changes, referrals made will be accepted if they have been received before changes have been agreed to come into effect with the Contract Administrator.
- Submissions from partner referral agents, or employees of Bryson Charitable Group, H&A Mechanical Services, Northern Ireland Housing Executive or Department for Social Development will not be considered.
- Winners will be announced on the Warm Homes website [www.warm-homes.com](http://www.warm-homes.com) within two weeks of the draw. The winner will be contacted by telephone or in writing within two weeks of the draw.
- As the Warm Homes scheme is jointly delivered in Northern Ireland by Bryson Charitable Group and H&A Mechanical Services, submissions will be forwarded to the relevant scheme manager, who deliver the scheme in the area of the person who made the submission.
- Quarterly draws will take place, beginning on 31<sup>st</sup> March 2011.
- Two draws will take place on each of the dates. Draw 1 will be for £50 supermarket vouchers for customers who refer a friend that receives insulation measures under the scheme. Draw 2 will be for £100 of supermarket vouchers for customers who refer a friend that receives heating measures under the scheme.
- The deadline for each draw will be 6 weeks prior to the draw date, to enable a survey to be carried out on the property and the measures required to be determined.
- Supermarket vouchers may be from the following supermarkets as chosen by the winner; ASDA, Tesco, Sainsburys or Marks and Spencer’s.
- £50 / £100 vouchers will be provided for use at any one supermarket listed and will not be split between supermarkets.

- Vouchers will be presented to the client at their home and photographs for publicity purposes will be taken. Winners are required to participate in photographs and these may be used for publicity purposes.
- The Scheme Managers decision will be final.

**\*Successful Referral** - In order for a referral to be a Successful Referral, the referred person should be eligible for the scheme. In order to be eligible for the scheme, they must own their home or rent from a private landlord and be in receipt of one or more of the following benefits: Income Support; Income Related Employment Support Allowance; Income based Job Seekers Allowance; Pension Credit; Child Tax Credit (with NHS exemption certificate); Working Tax Credit; Disability Living Allowance; Attendance Allowance; Housing Benefit. The referral of a person who is already known to or has registered with Warm Homes on the Date of referral is not considered to be a successful referral.